

Privacy Policy



Gold Salon and Spa, LLC;(herby referred to as Gold Salon & Spa), respects and values your privacy. This privacy statement describes and applies to the information we collect from you when you visit the Gold Salon & Spa website (the "Website"), how we use that information, and under what circumstances we disclose it. It will also give you more information about how to manage the personal information that you provide to us through this site. This statement applies only to information you provide to us online while visiting or using our Website. It does not apply to information we have obtained or may obtain offline through other traditional means. YOUR USE OF THE SITE IS SUBJECT TO OUR PRIVACY POLICY. YOU AGREE THAT YOU HAVE READ OUR PRIVACY POLICY AND IT IS REASONABLE AND ACCEPTABLE TO YOU. YOUR ACCEPTANCE OF THESE TERMS AND CONDITIONS IS ALSO YOUR CONSENT TO THE INFORMATION PRACTICES IN OUR PRIVACY POLICY.

THE INFORMATION WE COLLECT

When you use our website, we receive and collect certain information. The information that we receive and collect depends on what you do when you visit this Website.

Automatically Collected Information: Some information is automatically received and sometimes collected from you when you visit the Website. This information may include some or all of the following items: the name of the domain and host from which you access the Internet, including the Internet protocol (IP) address of the computer you are using and the IP address of your Internet Service Provider; the type and version of Internet browser software you use and your operating system; the date and time you access our site, the length of your stay and the specific pages, images, video or forms that you access while visiting the site; the Internet address of the website from which you linked directly to our website, and if applicable, the search engine that referred you and any search strings or phrases that you entered into the search engine to find this site; and demographic information concerning the country of origin of your computer and the language(s) used by it. We use this information to monitor the usage of our website, assess its performance, ensure technological compatibility with your computer, and understand the relative importance of the information provided on our website. We may also use this data to conduct statistical analyses on visitors' usage patterns and other aggregated data.

Information Collected via Cookies: "Cookies" are small files or records that are placed on your computer's hard drive to distinguish you from other visitors to the website. The use of cookies is a standard practice among websites to collect or track information about your activities while using the website. A cookie may enable the website holder to track how a visitor navigates through its website and the areas in which they show interest. This is similar to a traffic report: it tracks trends and behaviors, but does not identify individuals. Information gathered may include date and time of visits, pages viewed, time spent at the site, and the website visited just before and just after the Website. Cookies can be set to expire: (1) on a specified date; (2) after a specific period of time; (3) when a transaction has been completed; or (4) when a user turns off his/her Internet browser. A cookie that is erased from memory when a visitor's Internet browser closes is called a "session" cookie. Cookies that expire based on a time set by the Web server are called "persistent" cookies. The Website uses "session cookies", which disappear from your computer after you have closed your Internet browser. Most people do not know that cookies are being placed on their computers when they visit the Website or most websites because browsers are typically set to accept cookies. You can choose to have your browser warn you every time a cookie is being sent to you or you can turn off cookie placements. If you refuse cookies, you can still browse the Website.

Information You Actively Submit: For most of the browsing on our website, we neither require nor collect "User Information". User Information is information that could personally identify you, for example, your name, e-mail address, billing address, shipping address(es), telephone/fax number(s), credit card information, questions, and any other information you choose to submit. You can browse the Website and take as much time as you want to review our services without having to submit such User Information. In the following instance; however, we do need you to actively submit User Information – when you want to contact Gold Salon & Spa via electronic means or website submission. It is possible that you may also submit personal information when you use the search functions on the Website. Furthermore, we collect any User Information you submit via various webpages including, but not limited to, online employment websites, forms, resume/job application submission, to purchase products or services, and any question submission webpages. E-mail or other forms of electronic communication, including website submission, are not secure and/or confidential means of communication. While Gold Salon & Spa attempts to prevent unauthorized access to your User Information, or other information you submit, such access may occur. We do not require you to provide any personal medical information about yourself to us online, and we ask that you do not share personal medical information that you wish to keep confidential. Information you provide is not protected under confidentiality laws that protect physician-patient communications. Please carefully select what you choose to disclose. Personal medical information that Gold Salon & Spa receives in any manner is subject to separate privacy practices.

Personal Information about Children: The Website is targeted primarily for use by adults. We do not currently market to or create special areas for use by children. Accordingly, we do not knowingly collect age identifying information, except on job applications, nor do we knowingly collect any personal information from children under the age of 13 years. However,

we hereby advise all visitors to our site under the age of 13 not to disclose or provide any personally identifiable information on our website. In the event that we discover that a child under the age of 13 has provided personally identifiable information to us, in accordance with the Children's Online Privacy Protect Act (see the Federal Trade Commission's website at www.ftc.gov/kidzprivacy for more information about this Act), we will delete the child's personally identifiable information from our files to the extent technologically possible. When you send an e-mail to us, you are communicating with us electronically and consent to receive communication from us electronically. We may retain the content of the e-mail, your e-mail address, and our response in order to service your needs. We may use the data that you provide to send you e-mail and for other business purposes. If you no longer wish to receive marketing e-mail from Gold Salon & Spa or the Website, you may unsubscribe by doing any one of the following actions:

- Send an e-mail with your current information to: admin@GoldSalonAndSpa.com; or
- Send a request in writing with your current information to: Gold Salon & Spa, 9720 Coit Road, Suite 160, Plano TX 75025.

If you send an e-mail or letter request, please be sure to include your full name, address, phone number and e-mail address. This will ensure we identify you correctly in our systems and accurately process your request. Please note that opting out of e-mail communications may not opt you out of receiving other hard copy information. Gold Salon & Spa will take appropriate steps to implement your request to opt-out of receiving marketing communications. Please note that due to production, mailing and system timelines, in order to remove you from our marketing lists; it may take up to 30 business days for e-mails. Until that change takes effect, you may still receive marketing communications from us. Also, please note that even though you may have opted out of receiving marketing communications, you may still receive business-related communications. Please be aware that opting-out of certain third party use may prevent us from providing certain services or products that you request.

HOW WE USE AND SHARE USER INFORMATION

Gold Salon & Spa may use and share your User Information with third parties, including personally identifiable information, without limitation, in the following manner:

- In response to judicial or other governmental subpoenas, warrants and court orders served on Gold Salon & Spa in accordance with their terms, or as otherwise required by applicable law;
- To comply with legal, regulatory or administrative requirements of governmental authorities;
- To protect our rights or property, protect our legitimate business interests, to enforce the provisions of our Privacy Statement and Terms of Use, in cases of customer fraud/disputes, and/or to prevent harm to you or others;
- To protect or defend Gold Salon & Spa, Providers, our subsidiaries and affiliates and any of their officers, directors, employees, attorneys, agents, contractors and partners, in connection with any legal action, claim or dispute;
- In association with any purchases you make, including the verification, billing, and crediting of your credit card or other payment medium when you make a purchase and notifying you about the status of your purchase and to fulfill and deliver your purchase;
- To provide any products or services that you have requested;
- To send marketing communications and purchase confirmations that you have opted-in to or otherwise agreed to receive;
- To share aggregated statistical or demographic data with our affiliates and/or business partners;
- To provide data with our affiliates and/or business partners to assist us in maximizing our business potential;
- To update your user account with any information we receive from you or from third- parties about you; or
- User Information may be disclosed, sold or otherwise transferred if Gold Salon & Spa or its business is sold or offered for sale to another company or person(s), if a petition for relief under the United States Bankruptcy Laws is filed by or against Gold Salon & Spa, or if Gold Salon & Spa becomes subject to an order of appointment of a trustee or receiver.

We believe that, except where we are compelled by law to disclose your personally identifiable information, you should have a right to choose (opt-out) whether we disclose your personally identifiable information to a third party or use your personally identifiable information for a purpose incompatible with the purpose(s) for which it was originally provided or subsequently authorized by you. Please be aware that opting out of certain third party use may prevent us from providing certain services or products that you request. When you click on links on our website that take you to third-party websites, you will be subject to the third parties' privacy policies. While we support the protection of privacy on the Internet, Gold Salon & Spa cannot be responsible for the actions of any third-party websites. We encourage you to read the posted privacy statement of any and every website you visit, whether you are linking from our website or browsing on your own. Gold Salon & Spa provides sponsored links to third-party websites. If you click on a sponsored link, a new window containing a third-party's website may appear. Unless you are on the Gold Salon & Spa Website, any time that you have moved to a window, you should assume that your personal information is being collected, used and disclosed in accordance with the privacy policy of this third-party website.

ACCESS TO AND MANAGING YOUR USER INFORMATION

We believe it is important for you to be able to find out what personally identifiable information you have provided to us through our website. If you have provided us with personally identifiable information, you can contact us to request that we provide you with the personally identifiable information we have in our records about you. We reserve the right to limit the number of times such a request can be made and to charge you for responding to such requests if this process is misused or abused. We know you want the personally identifiable information we have on record about you to be as complete and accurate as possible. We feel the same way. If you become aware that personally identifiable information or sensitive information you may have provided that we have in our records about you is inaccurate, incomplete, or incompatible with the purposes for which it was provided or subsequently authorized by you, please notify us using the contact information provided below. To inquire about your personally identifiable or sensitive information, and to correct, amend, or delete such information please:

- Send an e-mail with your current information to: admin@GoldSalonAndSpa.com; or
- Send a request in writing with your current information to: Gold Salon & Spa, 9720 Coit Road, Suite 160, Plano TX 75025.

WHAT YOU NEED TO DO TO PROTECT YOUR PERSONALLY IDENTIFIABLE INFORMATION

You have several options when deciding how you can best protect your personally identifiable information. One option is simply not to volunteer it. As stated above, this approach would allow you to still visit our website, although it will prevent you, for example, from taking advantage of some of our Website's features including those in the automated "Contact Us" or other submission webpage or associated e-mail address. The Federal Trade Commission's website, www.ftc.gov, also offers useful information about how to protect personally identifiable information provided to a website.

WHAT TO DO ABOUT SUSPECTED VIOLATIONS OF THIS PRIVACY STATEMENT

If at any time you believe Gold Salon & Spa has not adhered to the policies and principles set forth in this Privacy Statement, please notify us using the contact information provided below. We will make all commercially reasonable efforts to promptly address your concerns.

CHANGES TO PRIVACY POLICIES

If we change our Privacy Policy, we will post those changes on our website so you are always aware of what information we collect, how we use it, how we protect it and under what circumstances, if any, we disclose it. Unless we clearly express otherwise, we will use information in accordance with the Privacy Policy under which the information was collected. **YOU ARE HEREBY ADVISED THAT YOUR CONTINUED USE OF OUR SITE CONSTITUTES YOUR ACCEPTANCE OF ANY AMENDMENTS TO AND THE MOST RECENT VERSION OF THIS PRIVACY STATEMENT.**

QUESTIONS OR COMMENTS If you have any questions or comments concerning our privacy policy, please contact us:

- Send an e-mail with your current information to: admin@GoldSalonAndSpa.com; or
- Send a request in writing with your current information to: Gold Salon & Spa, Attn: 9720 Coit Road, Suite 160, Plano TX 75025.